Introduction

The university cafeteria, which is commonly called canteen, plays an important role in the daily life of university students, lecturers and other non-academic staff members. In addition to being source of meal, canteen is a social area where helps to build social relationships. Everyday hundreds of students and staff members gather in the canteens to seek a meal and take a break during their work. It also acts as a central hub for social interactions.

It is important to understand preferences of students to accomplish their needs effectively. Canteen services directly affected on students’ academic works and mental health. Its provision is important for maintaining university qualities. The quality of canteen services serves as an index for rating university facilities.

This report will discuss students’ attitudes and preferences regarding services provided by SLIIT and it will be helpful to solve the problems of students while they utilize canteen services.

Methodology

The main goal of this research is gathering information about student’s attitudes and preferences regarding services provided by canteens at SLIIT and what are the ways to reduce problems that students have to face when use canteens.

We created a google form and share it with university students to collect information. The survey was voluntary and anonymous. We designed closed ended questions for the google form.

Ater that we discus and filter the information into two parts. They are correct, and relevant information and incorrect, irrelevant information. We only use relevant information to conduct our research.